

THRAPSTON TOWN COUNCIL

77 High Street
Thrapston
Northamptonshire
NN14 4JJ
Tel: (01832) 734 673
Email: clerk@thrapstontowncouncil.gov.uk
Website: www.thrapstontowncouncil.gov.uk



PRIVACY NOTICE

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THRAPSTON TOWN COUNCIL

This Privacy Notice sets out the type of information we collect (or are supplied with). It tells you how the information is held, who we share it with and how it is used. There are contact details for queries about your personal information. All personal data collected (or supplied) will be treated in accordance with the current data protection laws in the UK.

What information do we collect and what information are we supplied with?

When you contact us, we create a record in your name. To that record we add information that you give us. We keep records when you contact us. We collect and use information about councillors and employees. We are supplied with a copy of the register of electors by the District Council. We do not sell personal information to other organisations.

If you do want to receive information about services from the Town Council we will ask you to make this choice when you contact us.

The Data Controller for your personal data is Thrapston Town Council.

How do we use your information?

We use your personal information in the following ways:

- To process enquiries.
- To process applications (for example burial plots and Plaza bookings).
- To provide services to residents including sending you information about current and future services. This includes mailing lists for newsletters and film nights.
- To collect or process payments.

Who might we share the information with?

We might share information with the District or County Council or emergency services where we consider this would be necessary or helpful. We would seek your explicit consent to do this other than where such sharing was considered necessary in an emergency or for health and safety reasons.

If you write to us your letter or email will be in the public domain unless you make it clear you do not wish it to be and we are able to justify confidentiality under the relevant legislation (this is very unlikely to be the case in planning matters).

If you are in debt to us we may give other people information for the purposes of recovering the debt.

Your information may be used to detect and prevent fraud in respect of public funding and we may release information to the police and other law enforcement agencies for crime prevention and detection purposes if required to do so.

Transfer of data outside the EEA

The Town Council will only transfer your personal information outside the European Economic Area where necessary safeguards have been secured by contract.

How long do we keep data?

Please refer to our Data Retention Policy.

We will publish on our website any changes we make to our data protection/information management policies and notify you by other communication channels where appropriate.

Where you exercise your right for the removal of your personal data, we will continue to maintain a core set of personal data to ensure we do not contact you inadvertently in future. We may also need to retain some financial records about you for statutory purposes (e.g. anti-fraud and accounting matters). The “right to be forgotten” is a qualified right and the public interest test will always be applied when a request for deletion of personal data is made.

How can I access the information you hold about me?

You are entitled to know what personal information the Council holds about you and how that information is processed. You are entitled to ask for your personal data to be corrected where you believe it is inaccurate. You are entitled to withdraw your consent to the processing of your personal data by the Council.

However, if the processing is necessary to provide you with the service (or information) you have requested then withdrawal may mean that you will not receive that service or information. We will make it clear if this is the case and discuss your concerns directly with you before we stop processing your data.

Please make any requests or complaints to:
The Data Protection Officer
Thrapston Town Council
77 High Street
Thrapston
Northamptonshire NN14 4JJ
Email: clerk@thrapstontowncouncil.gov.uk

If you are dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner. There is no charge for making an appeal. The contacts details are:

The Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545745 or 0303 123 1113
Email: casework@ico.gov.uk

The Town Council reserves the right to amend and update this policy from time to time.

Adopted by Thrapston Town Council
10th September 2019

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Chairman

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Town Clerk